Country Report [Period Coverage: 15 November 2017 – 15 November 2018]

Name of country: Viet Nam

Name of library: National Library of Viet Nam (NLV)

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1. Facts and Figures

a. Operating Budget

Total operating budget of the NLV in 2018 is about 1.3 million USD. In which, proportion of budget received from Government accounts for 2/3, proportion received from external sources accounts for 1/3.

b. Total number of staff

Currently, the NLV has 168 employees and labor contracts, including one holding Ph.D degree, 23 holding Master's degree, 116 holding Bachelor degree in library and information sciences and some others holding degrees in other scientific disciplines.

In 2018, according to the government's policy of arranging the state machine in a streamlined manner to operarte effectively, the NLV has merged its departments, reducing from 13 divisions to 9 divisions.

c. Collection Size

- Physical items: over 2.6 million copies in total.
- Digital resources:

- + Self-develop digital resources: over 5 million pages, equivalent of about 34,000 titles/volumes, including the following collections: Sino Nom books, Indochina books, Doctorial theses, English books about Viet Nam, Books and Maps of Ha Noi, a part of collection of Books and Magazines in Vietnamese and foreign languages, and collection of microfilm, microfiche, collection of ancient classical dramas.
- + Purchased online full-text documents: Including databases of Keesing's, ProQuest, Wilson, European books (EBM Center), Springer Images, Education Collection IG Publishing, SAGE Premier, SAGE Research methods, SAGE Journal, Cambridge Journal online, National Geographic Magazine Archives, EBRARY, Viet Nam Journals Online-VJOL... Besides, the NLV has some digital collections which are served online via the library's website, such as the monthly/annually National Directory, training materials of SIDA Foundation, the ISO file of monthly directory data of NLV to be shared with other libraries in Viet Nam.

d. Visitorship

During 2018, the NLV has opened 337 days, issued 12,402 membership cards, received 3,961,699 visits (equivalent to 11,756 visits a day) to the library premise & via its website, circulated 509,993 turns of materials (equivalent to 1,513 turns a day).

e. Interlibrary Loans provided

So far, the NLV has just offered lending service to those libraries and organizations in Viet Nam having the demand of lending materials for thematic exhibitions/displays or for research activities that serve their work.

2. Overview of Major or New Developments in Library Buildings, Collections, Access or Services

a. Library Buildings Development:

The NLV is now renovating and upgrading the meeting halls and some sanitation areas for staff and users. The big project on renovation and upgrading the whole NLV campus – phase 1 (2018-2022) is expected to be implemented in the first quater of 2019.

b. Collections Development:

Physical collection:

Through the operation of legal deposit act, book exchanges, acquisition and receiving gifts, donation from institutions and individuals in Viet Nam and overseas, the library's resources have dramatically increased.

In 2018, the NLV has acquired depositary of 22,664 titles (60,274 copies); doctorial theses: 2,503; Special publications: 458 titles (1,374 copies); Periodicals (newspapers, magazines, newsletter): 44,761 issues (1,698 titles with 175,502 copies) in which there are 49 newspapers and magazines

published in foreign languages. For acquisition source via purchase, exchange, donate and gift, the total amount was 19,570 copies, including 15,942 Vietnamese books and 3,628 foreign language books; 1,761 issues (114 titles) of magazines, newspapers; 37 CDs.

• Digital collection

In 2018, digitization, data processing were promoted, as a result, the NLV has digitized 103,008 pages of books; 55,288 pages of newspapers, magazines; 62,923 pages of microform documents. Purchased 05 online full-text databases: Keesings, ProQuest, EBM Center, Spring Images, and SAGE Premier.

c. Access Development:

In order to improve the access efficiency, the NLV is always interested in updating and developing the library's website.

During the year, the NLV has organized 52 training classes for 893 library users; met 3,157 information requests via the NLV's website; compiled 11 subject bibliographies and promoted exploration of online databases; organized 16 specialized activities at children's cultural libraries for nearly 900 preschool children, elementary and junior high school students; organized 279 group discussions at S-hub sharing space.

3. Collaborations with Libraries, Archives and Museums in your Country

As the center library in Viet Nam, NLV has the task to conduct scientific research in the field of library and information science, apply scientific and technological advances to professional activities, give advice and professional guidance for libraries all over the country through various channels such as compiling professional guides, providing continuing education and training, organizing conferences and workshops on librarianship.

With its functions and powers, in 2018, the NLV has supported to retrospect documents and duplicate documents for provincial libraries; donated 8,397 copies of books to difficult libraries; distributed 37,565 copies of books sponsored by The Asia Foundation (TAF) for provincial, university and special libraries.

Continued to implement the projects of developing National Standards named "Information and Documentation: Radio Frequency Identification (RFID) in libraries". The project will be carried out in two years 2018-2019 and is expected to be completed and announced by the end of 2019.

Organized one ToT training course on application of the cataloging rules "Resource Description and Access" - Vietnamese edition for core cataloguers of major libraries in Viet Nam, followed by three further training courses of RDA application for cataloguers of libraries and information centers throughout the country; coordinated with the Department of Copyright to organize a Copyright workshop in the field of Publishing.

Successfully organized the annual Book Festival Day 2018 with the theme "Books - Knowledge creates the future" at the NLV with many activities as: "Books - Knowledge creates the future" documentary exhibition; Exchange of authors – works; Painting through book contest; Storytelling contests in Vietnamese and English; Literary Work Identity contest, etc. At the same event, the National First Book Award was organized by the Viet Nam Publications Association with the participation of many publishers and hundreds of books registered for the award.

Cooperated with the Viet Nam Museum of Fine Arts and Goethe Institute to receive foreign experts and students of the class "Training on preserving and restoring documents and items made of paper" to visit the actual preservation process of the NLV.

4. International Collaborations such as Formal Arrangements for Cooperation with National Libraries

During the year 2018, the NLV has welcomed 136 international delegations (including 411 guests) to visit, work and cooperate with the NLV in such activities as organizing exhibitions, reading promotion activities, workshops, conferences and other community events. Leaders and officials of the NLV have attended some abroad seminars, workshops and conferences, such as the General Assembly of Francophone Digital Network Annual Meeting in Tunis; the 17th Congress of Southeast Asian Librarians (CONSAL XVII) and 26th CDNL-AO meeting in Naypyitaw, Myanmar; the 84th World Library and Information Congress in Kuala Lumpur, Malaysia, the IFLA IAP Global Convening in New York, the U.S and some IT training courses in India.

During the year, the NLV has been actively engaged in fulfilling its membership responsibility to such Library Associations/Forums as IFLA, CDNL, CDNL-AO, CONSAL, RFN, etc. Especially, the NLV collaborated with IFLA to organize the "IFLA Global Vision Workshop for Asia and Oceania" on May 24-25, 2018 in Ha Noi with the paticipation of the IFLA President, President Elect, General Secretary, some other IFLA governing board members and around 40 partipants in the region. The workshop was sucessful and appreciated by IFLA leaders for professional logistic support and hospitality.

Besides, the library has also well coordinated with domestic and international organizations to organize and co-organize 11 exhibitions of books, painting and photos to celebrate major events of the country and promote the culture exchange, such as: coordinate with the Chinese Embassy to organize exhibition named "Nanjing Cultural and Creative Products"; Co-operated with the Hungarian Embassy in Viet Nam to organize a poster exhibition on the life and career of the Hungarian composer Kodály Zoltán with the name: "Let the world rejoice", with Embassy of India in the documentary exhibition entitles "Namaskar! Hello India", with The Asia Foundation in the exhibition of English Books sponsored by TAF to Viet Nam and the Translation worshops of translating children books from English to Vietnamese under the Let's Read! Platform.