



What Is Our Future ? National Libraries In 2040

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Singapore

Country Report

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Name of Country : Malaysia
Name of Library : National Library of Malaysia
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1. FACTS AND FIGURES 2018 (ANNUAL)

Sn	Item Description	Figures
a	Operating Budget i. Government ii. External Sources	RM50,257,135.00
b	Total Staff (FTE) i. Graduate or Post Graduate with library qualifications ii. Other Qualifications	125 351

c	Collection Size i. Physical collection ii. Digital collection preserved	123,220 copies 6,589 copies
d	Visitorship i. Physical visits to reading rooms ii. Digital visits to websites	412,106 281,894
e	Inter Library Loans provided	530

2. OVERVIEW OF MAJOR OR NEW DEVELOPMENTS IN LIBRARY BUILDINGS

(a) Upgrading and Centralization of National Library Services

Under the 11th Malaysia Development Plan (2016-2020), NLM has received RM12.8 million to upgrade Anjung Bestari (old building) and expected to be completed in 2021.

(b) Construction of Sabah State Library (Kinabatangan branch) New Building

The construction of Kinabatangan library building in Sabah began in April 2018 and expected to be completed in 2021. The new building design and concept inspired by book stacking and mangrove rainforest and wetland to provide a sense of identity that is significant to the community.

3. OVERVIEW OF MAJOR OR NEW DEVELOPMENTS IN LIBRARY COLLECTIONS

(a) NLM'S Collection 2018

The total library collection of NLM as of 31 December 2018 stands at **5,104,270** units of library materials of which **236,622** units were acquired in 2018. The collection acquired in 2018 includes printed and non-printed materials, digital materials (**22,472 units**) and 80 items /145 titles manuscripts through purchasing, Deposit of Library Materials Act 1986 (**208,170 units**) and gift and exchange (**15,050 units**). Two copies of the printed materials and one copy of the non-printed materials acquired through the Deposit of Library Materials Act 1986 are placed in the NLM's Reference Department for library user's reference.

(b) Online Databases

In 2018, NLM has subscribed to 18 online commercial databases and e-books consisting of 57,607 titles. The databases available in U-Library portal were Library Press Display, BERNAMA Library and Infolink Services (BLIS), iG Library, Emerald Ebooks Collection, Overdrive e-book, e-Brary, EBSCO Host and Zinio e-magazine.

(c) Personal Collection and Rare Book

NLM is responsible to acquire both personal collections and rare book in developing the national collection as a cultural heritage. Personal and rare collections acquired by the National Library of Malaysia is used for conservation and reference. In 2018, 1,751 books were obtained direct from three (3) laureate figures which include Professor Emeritus Dr. Mohamad Hj. Salleh, Dato' Dr. Mohd Anuar Rethwan, the late Professor Madya Dr. Talib Samat and five (5) rare book collectors.

(d) Writer's Fund

The Malaysian government provides incentive for the book industry and local writers by allocating Ringgit Malaysia RM993,527.60 in 2018 to purchase 90 titles or 34,967 copies of books direct from local writers. The total books purchased through this grant between the year 2007 to 2018 were 1,716 titles or 1,089,855 copies while the total cost of the government incentive involved RM23,338,451.37 Books purchased from this fund are selected from writers who deposit their books with NLM under the *Deposit of Library Material Act 1986*. To date, 1,389 writers have benefited from this government incentive. The books purchased from the writers were sent to all rural libraries in Malaysia as part of their collection to be used by local communities.

(e) National Publications Depository Centre

National Library of Malaysia (NLM) through the Deposit of Library Material Act 1986 (Act 331) is responsible to ensure local publishers submit five (5) copies of printed materials and two (2) units of non-printed materials to the National Library of Malaysia (PNM). The materials will be kept as a National Collection and preserved as a reference material and national intellectual heritage. In 2018, 21,840 titles/148,789 copies were received under Act 331. Besides 14,209 new titles/65,603 copies.

(f) Publications

The NLM published 14 books in 2018. The book titles include:

- *Kaedah Pembelajaran Jawi : Peringkat Asas*
- *Katalog Panji*
- *Jurnal Filologi Melayu Edisi 25/2018*
- *Warkah Manuskrip Melayu Koleksi Perpustakaan Negara Malaysia Tambahan ke-10*
- *Panduan RDA di Malaysia Edisi ke-2*
- *Standard Entri Pengkatalogan Malaysia: Nama Orang Perseorangan*
- *Standard Entri Pengkatalogan Malaysia: Badan Selembaga*
- *Buku Perangkaan Di Malaysia 2017*
- *Catalogue of Malay Manuscripts collections ed. 10*
- *Panji Tales Catalogue* Fact Sheets.

The online publication include:

- *Sekitar Perpustakaan*
- *Pustaka Buletin PNM*

- *Buletin Khas IFLA WLIC 2018*
- *Laporan Tahunan 2015*
- *Sari Pustaka*
- *Laporan Galakan Membaca 2017*
- *Kalendar Latihan 2018*
- *E-bibliografi Pilihanraya*
- *E-bibliografi Dasar-dasar Kerajaan.*

(g) Malay Manuscript Discourses 2018

Malay manuscripts discourse is a signature programme that highlights latest or new research findings based on NLM Malay manuscripts collection. In 2018, NLM has successfully highlighted several subjects such as technology and traditional Malay medicine.

4. OVERVIEW OF MAJOR OR NEW DEVELOPMENTS IN LIBRARY ACCESS

(a) MyRepository

NLM continue to expand u-Pustaka project by developing a new component of the portal named MyRepository. A new digital repository system for National Library of Malaysia. The project started in August 2018 and will be completed in May 2019. The purpose of this project is to widen access to digital content, as well as preservation of the national heritage. Approximately, 1,772,210 pages from 8,483 titles will be digitized, consisting of special collections such as the Malay Manuscript, Personal/Rare Collection and National Collection.

(b) Mobile Librarian

Mobile Librarian is a touch point service between library and library users where reference librarians are equipped with gadgets and always in '**standby mode**' to approach and served users personally in the library. Through this initiative, National Library of Malaysia has leveraged 5% of the used of reference materials.

(c) u-Pustaka : National Information Hub

Throughout the year 2018, u-Pustaka services have experienced various improvement and value-added services such as enhancing of u-Pustaka Portal to web responsive design to optimize and easy-to-read format across a variety of devices and web browsers on different platforms; development of the uPustaka as a National Information Hub under 11th Malaysia Plan Project. The main aspiration of this project is to build a knowledge-based society. This National Information Hub project requires two years to complete (2017-2019). Three main components in this project include the development of a new National Union Catalogue with special features such as robot harvesting and lightning fast search engine. The second component is National Repository System that allows wider storage and more effective digital content management with flexible e-book preview. The third component is the expansion of u-Pustaka services to another 4 state libraries that is, Malacca, Terengganu, Kedah and Perlis.

(d) National Library Exhibitions

NLM organized 32 exhibitions in 2018. The exhibitions held were related to NLM services, Malay Manuscripts, Malaysian Heritage, IFLA WLIC 2018, Library initiatives etc. The exhibitions were conducted in-house and at various location including government agencies, universities, libraries and schools.

5. OVERVIEW OF MAJOR OR NEW DEVELOPMENTS IN LIBRARY SERVICES

(a) National Reading Programme

The National Library of Malaysia (NLM) acts as the Secretariat for the National Reading Promotion. Throughout 2018, NLM has collaborated with various government agencies, government link companies (GLC), private companies and non-governmental organizations (NGOs) to carry out reading promotion programme throughout the country to inculcate reading habit among Malaysians. NLM also conducts various reading programs through smart partnerships with ministries and other agencies such as the Knowledge Garden@Kampung Buku Malaysia Programme was done with National Visual Arts Gallery Malaysia, 1Malaysia Reading Camp, collaborate with the Ministry of Education Malaysia and a reading programme for senior citizens with the Malaysian Government Pensioner's Association.

(b) Let's Read Together for 10 Minutes

This programme is an annual library signature programme jointly organized by the National Library of Malaysia and the state public libraries in Malaysia in conjunction with the World Book and Copyright Day celebration. The aim of this programme is to promote reading, publishing and copyright laws. 'Let's Read Together for 10 Minutes' programme is symbolic where Malaysians in the whole country read simultaneously for 10 minutes. In 2018 a total of 5.88 million Malaysians participated in the programme. Various activities such as book talks, book review, forum, information and media literacy workshop, book donation and storytelling were carried out during the programme.

(c) World #QuranHour

The National Library of Malaysia in collaboration with the state public libraries also conducted the WORLD #QuranHour programme during Ramadhan. This programme involves Muslims reciting al-Quran for one hour concurrently all over Malaysia. The objective of the programme is to experience the pleasure of reading Quran in a simple and relaxed manner. The programme involves also all libraries in Malaysia as well as government departments, statutory bodies, companies, non-governmental organizations, mosques and schools. In addition, reading activities were also conducted such as book donations, media literacy workshops, Ramadan lectures and book reviews. In 2018, a total of 1,065,336 participants from all over Malaysia participated in this programme.

(d) Youth Reading Carnival

In 2018, NLM also conducted a reading programme for youths named as Youth Reading Carnival in collaboration with Universiti Teknologi Malaysia Open Day. The Youth Reading Carnival aims to create awareness and reading interest among youths by making reading as a way of life and daily practice. The role of the library as a learning organization through a variety of reading activities is highlighted. Various activities were conducted in this programme including forums, exhibitions, promotion of NLM services and book sales. More than 600 youths were involved in this program.

(e) Media and Information Literacy Workshops

Media and Information Literacy Programme was started in 2010 as an outreach programme. In 2011, NLM developed three (3) types of Module on Media and Information Literacy that is Basic, Intermediate and Advanced levels. The modules are now used by NLM to conduct its Media and Information Literacy programmes to various communities in Malaysia. This programme makes a positive impact on the participants in diversifying the search medium, improving the level of information literacy and will add value to participants' knowledge and competence. In 2018, 70 programmes were conducted with 5,500 participations comprising lecturers, teachers, students, civil servants, library staff and library users. NLM also conducted various Training of Trainers (ToT) sessions for teachers, lecturers, civil servants and school librarians.

(f) NLM Media and Information Literacy Week in Conjunction with UNESCO Global Media and Information Literacy Week

In 2018, NLM celebrated the UNESCO Global Media and Information Literacy Week on 24th until 31st October. The aim of the programme is to create awareness on the importance of information literacy globally particularly among Malaysians. Various activities were held such as workshop, exhibition, CyberSafe@Library, forums and talks. A total of 1,178 participants joined the program.

(g) National Jawi Script Programmes

NLM also plays an important role in promoting Jawi script (an Arabic alphabet adapted for writing the Malay language). In order to ensure Malaysian know how to write and read this Jawi script, NLM conducted two big scale programmes that is Jawi Writing Camp and Jawi Script Carnival 2018. Jawi Writing Camp was conducted on 2-3 July 2018 in Kuala Lumpur in collaboration with the Ministry of Education Malaysia and the Malaysian Historical Society. The objectives were to encourage Malaysians to be literate in Jawi and to showcase the innovation of teaching and learning Jawi from all over the country. A total of 250 participants comprised of Islamic Education teachers participated in this camp. The Jawi Script Carnival 2018 was held in Johor on 19-20 October 2018. The aim of this carnival is to promote writing, reading and learning Jawi scripts to local communities particularly in Johor. A total of 2,181 participants and visitors attended this carnival. Various activities such as jawi storytelling,

jawi quizzes, jawi writing and khat workshop and Jawi writing competition were carried out.

(h) Singgah Santai@PNM (Read 'n' Rest @PNM)

In order to engage with our community, NLM organised 4 programme series of Singgah Santai@PNM. This event aims to encourage community members to come to the library as a leisure place to learn. Among the activities were Night@Library, leisure talks on health care, awareness of drug for youth, talk on Bibliotherapy, basic drawing workshop, career talk, book talk, cooking demonstration, poetry recital, introduction to urban farming, firefighting demonstration, traditional games, exhibition by invited agencies, information literacy workshops, info hunt, batik painting, kid's craft activities, kid's singing contest, colouring contest, mini theatre and storytelling. NLM has involved 31 organizations including government agencies, NGO's, universities, polytechniques, colleges, schools, associations and individual. Different themes were schedule for each programme to promote variation of excitement to community members. In 2018, 19,007 community members were involved in this programme.

6. COLLABORATIONS WITH LIBRARIES, ARCHIVES AND MUSEUMS IN YOUR COUNTRY

(a) Collaboration between University Libraries and National Library of Malaysia (PERPUN)

NLM also embarks on resource sharing through collaboration with the university libraries. The most prominent consortium is the Conference of University Libraries and National Library of Malaysia (PERPUN). PERPUN is a forum of cooperation among the Chief Librarians of public universities and governmentlinked universities and the Director-General, NLM. Many collaborative projects among NLM and the academic libraries have been carried out which include

Malaysian University Libraries and National Library Network (MyUniNET). MyUninet is the official name for PERPUN Portal and a gateway to online information resources for the universities in Malaysia and is accessible via <http://perpun.upm.edu.my/>. The portal provides access to Malaysian Theses Online (MyTo) and Malaysian Union List of Serials (MyULIS) databases. Besides that, the Malaysian Information System LibRarians (MySyL) and Malaysian Online E-Resources Consortium (MOLEC) are responsible for the development of content in MyUniNet Portal. NLM's portal <http://www.pnm.gov.my/> is linked to PERPUN's Portal <http://perpun.upm.edu.my/> as a reference.

(b) KOHA Integrated Library System

NLM plays an important role in providing advisory services and technical assistance to all libraries in Malaysia especially for small and medium scale libraries. KOHA is a free and open-source Integrated Library System which is fast growing and widely applied worldwide. KOHA provides libraries with a

cost-effective alternative to the proprietary integrated library system. Since 2016, the NLM has started offering technical consultation and advisory services including training to small and medium scale libraries. Most of the requests came from special libraries (government agencies), community libraries, training institutes, private university libraries, etc. In the year 2018, 17 KOHA trainings were carried out and the number keeps increasing every year.

(c) PNM Digital Library Workshops

In 2018, NLM collaborated with state public libraries in conducting 13 workshops named as Digital Library Exploration. The objective of this program is to promote U-Pustaka services to state public libraries and their users besides potential users of u-Pustaka across Malaysia. This programme also aims to strengthen cooperation between NLM and state public libraries in order to make u-Pustaka portal as the main hub of digital libraries in Malaysia.

(d) Volunteering Work@PNM

Volunteering Work@PNM is a volunteering programme supported by organization, groups or individuals. In 2018, six volunteer groups were involved in volunteering programme at NLM which include Malaysian Board on Book for Youth and Children (MBBY), Politeknik Sultan Azlan Shah, Saito College, Petron Corporation, Astro Radio Sdn. Bhd and Faculty of Information Studies, MARA University of Technology.

7. INTERNATIONAL COLLABORATIONS SUCH AS FORMAL ARRANGEMENTS FOR COOPERATION WITH NATIONAL LIBRARIES

(a) Collaboration with Foreign Embassies in Malaysia

NLM has established cooperation with several foreign embassies in Malaysia such as Embassy of the Republic of the Azerbaijan, Embassy of Cuba, Embassy of Tajikistan and Embassy of Russia. The cooperation involved book donations, book launching, exhibitions, showcase and cultural day program. These programme will continue to foster and strengthen cooperation in resource sharing.

(b) International Exhibition: Changes of Capitals like the Changes Eras

NLM participated in the International Exhibition '*Changes of Capitals like the Changes of Eras*' dedicated to the 20 years of capital of Kazakhstan-Astana organized by the National Academic Library of the Republic of Kazakhstan. The exhibition was held in Kazakhstan from 21-22 May 2018.

(c) Silk Road International Forum for Libraries and the International Summit on the Convergence of Libraries and Bookstores: Reading, Cities and Culture

Dato' Nafisah Ahmad, Director General NLM attended the '*Silk Road International Forum for Libraries and the International Summit on the*

Convergence of Libraries and Bookstores: Reading, Cities and Culture' on 27 May 2018 at Chengdu, Sichuan province, China. This forum involved directors of national libraries from countries along the routes of the silk road to establish cooperation for long term strategic cooperation and cultural exchanges.

(d) Annual Conference of Chinese Libraries

Dato' Nafisah Ahmad also attended Annual conference of China Libraries on 31st May – 2nd June 2018 at Lanfang, China. The theme of the conference is Libraries and the Society: Sharing, Efficiency and Rule of Law. Approximately 4,000 participants participated in this conference.

(e) Memorandum of Understanding (MoU) between National Library of Malaysia and National Library & Archives of the Islamic Republic of Iran

NLM and National Library & Archives of the Islamic Republic of Iran had signed a MoU on 27 August 2018 to collaborate, sharing information, exchange of library materials and expertise.

(f) CONSAL XVII & 26th CDNLAO Conference 2018

Madam Maizan Ismail, Deputy Director General National Library of Malaysia and Mr. Yazid Ibrahim attended the 18th Congress of Southeast Asian Librarians (CONSAL) which, coincided with the Conference of Directors of National Libraries in Asia Oceania (CDNLAO) on 2 May 2018 held at Naypyitaw, Myanmar.

(g) Conference of Directors of National Libraries (CDNL) 2018

CDNL was held on 27 August 2018 at the Royal Museum, Kuala Lumpur in conjunction with IFLA WLIC 2018. Dato' Nafisah Ahmad, Director General of NLM attended the conference.

8. LIBRARIANS ASSOCIATION OF MALAYSIA (PPM)

Librarians Association of Malaysia or better known as Persatuan Pustakawan Malaysia (PPM), is the professional body for the library and information services in Malaysia. PPM is the national voice representing librarians from all types of libraries in Malaysia and have greatly contributed to the status and development of libraries in Malaysia. PPM held its Annual General Meeting on 26th March 2018 for the term 2018-2020. The new Council Members of PPM are Ms Nafisah Ahmad (President), Dr Nor Edzan Che Nasir (Immediate Past President), Ms Hasnita Ibrahim (Vice President I), Ms Chin Loy Jyoon (Vice President II) with six (6) elected and four (4) appointed Council Members. More information on PPM can be access via PPM website www.ppm55.org; Facebook <https://www.facebook.com/ppm55/> & Blog <https://beritappm.wordpress.com>.

(a) Librarians Association of Malaysia (PPM) Awards

PPM bestow awards to librarians annually during the PPM's Annual General Meeting which include:

- i. PPM Librarian of the Year Award
- ii. PPM Promising Librarian of the Year Award
- iii. PPM Gold Medal Award Library and Information Science Best Students
- iv. PPM Most Active Committee Award
- v. PPM Most Active Group Award

(b) International Federation of Library Associations and Institutions World Library and Information Congress (IFLA WLIC) 2018, Kuala Lumpur, Malaysia

Malaysia through the Librarians Association of Malaysia and the National Library of Malaysia hosted the 84th IFLA WLIC 2018 at the Kuala Lumpur Convention Center, Kuala Lumpur from the 24th to 30th August 2018. The theme of the Conference was *Transform Libraries Transform Societies* with the tagline *Reaching Out to the Hard to Reach*. 3,520 attendees from 112 countries attended the Conference with 70 exhibitors. There were 249 sessions, 2 plenary sessions and 220 papers presented. The opening ceremony was officiated by Ms. Gloria Perez-Salmeron, IFLA President and the keynote speaker was Tan Sri Dr. Ali Hamsa, former Chief Secretary to the Government. The highest number of participants from the Asia Oceania region include Malaysia (1,092), China (184), Singapore (146), Australia (84), Korea, Republic of (67), Japan (64) and Indonesia (57). In the Evaluation Study of the 2018 IFLA Congress in Kuala Lumpur conducted by IFLA, 93.7% of the respondents judged the IFLA WLIC 2018 in Kuala Lumpur overall excellent.

(c) Courses / Workshops conducted by Librarians Association of Malaysia

Throughout 2018, PPM conducted numerous courses and workshops for its members and the library profession. The courses and workshops conducted include:

- IFLA Presidential Talk**
Ms. Gloria Perez Salmeron, IFLA President delivered a Presidential Talk entitled *Libraries: Motors of Change* at the University of Malaya, Kuala Lumpur on the 24 January 2018. The talk was attended by 400 librarians from all types of libraries in Malaysia. The Presidential talk was held in conjunction with the IFLA WLIC site visit to Kuala Lumpur from 21st to 26th January 2018.

- Benchmarking Visit to Jakarta and Bandung, Indonesia**
PPM Council Members led by Dato Nafisah Ahmad, PPM's President made a benchmarking visit to the National Library of Indonesia, Institut Teknologi Bandung and Dinas Perpustakaan dan Arsipan, Kota Bandung. PPM also made a courtesy call to Ikatan Pustakawan Indonesia (IPI) in January 2018.

- Workshops**
PPM conducted numerous workshops for librarians which include Conference Paper Writing Workshop on 12 February 2018, Blog Writing Workshop on 26 February 2018 and Info Graphic Workshop on 13 March 2018.

(d) 3rd CONSAL XVII Executive Board Meeting, Myanmar

Madam Chin Loy Jyoon, PPM's Vice President II and Dr. Nor Edzan Che Nasir, PPM's Immediate Past President attended the 3rd CONSAL XVII Executive Board Meeting in Naypyitaw, Myanmar from 2- 5 May, 2018.

(e) American Library Association (ALA) Denver Mid-Winter Meetings and Exhibits, Colorado, USA

Madam Chin Loy Jyoon, PPM's Vice President II, attended the American Library Association (ALA) Denver Mid-Winter Meetings and Exhibits in Colorado, USA from the 9-13 February 2018 to promote IFLA WLIC 2018 at the IFLA Booth. As a result of the promotion, 233 librarians attended IFLA WLIC 2018 in Kuala Lumpur.